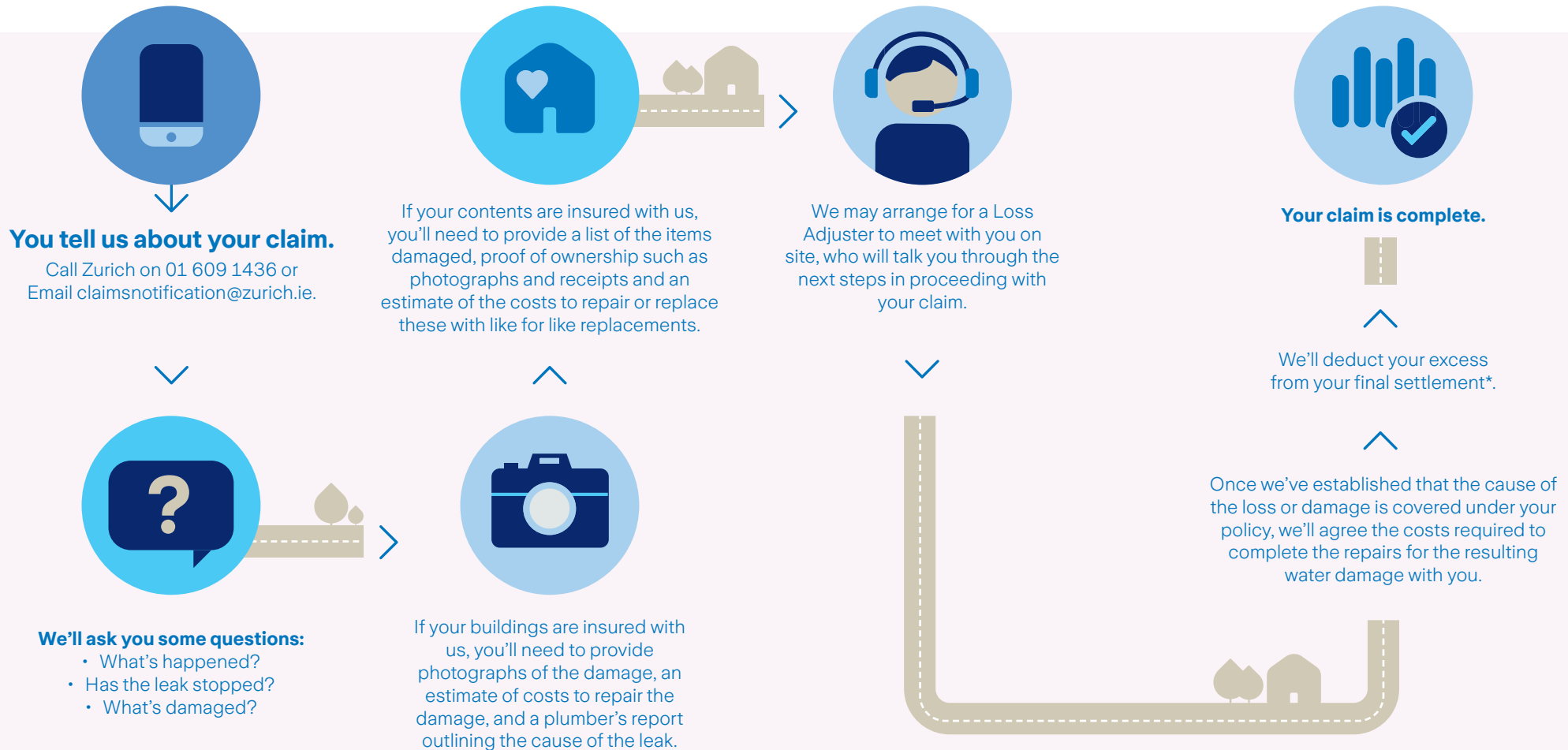


My home has been damaged from escape of water



- To help reduce any damage, try to stop the leak or turn off the water supply as soon as you can.
- Please take photos of the damage as it helps later on.
- Don't dispose of any damaged items or proceed with repairs without our consent.

*In some cases a portion of the claim payment may be held pending completion of the repairs and provision of supporting documentation.
All claims are subject to the terms and conditions of your policy.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.

