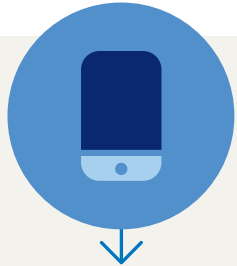
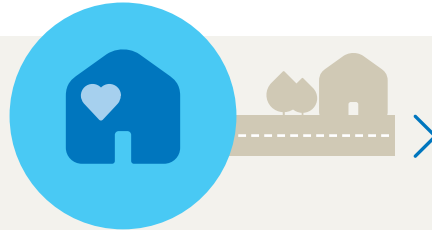


My home was broken into



You tell us about your claim.

Call Zurich on 01 609 1436 or
Email claimsnotification@zurich.ie.



If your contents are insured with us,
you'll need to provide a list of the
items taken, proof of ownership such
as photographs and receipts and an
estimate of the costs to repair or
replace these with like for like
replacements.



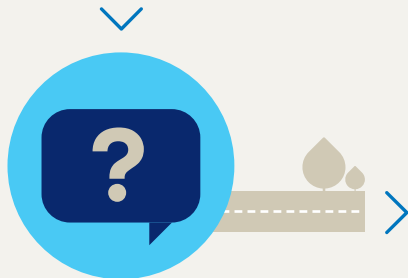
We may arrange for a Loss
Adjuster to meet with you on
site, who will talk you through the
next steps in proceeding with
your claim.



Your claim is complete.



We'll deduct your excess
from your final settlement*.



We'll ask you some questions:

- What's happened?
- What's damaged?
- What's been taken?
- Was anyone home at the time?
- How did they get in?
- Is the property secure?



If there's damage to your
property, you'll need to provide
photographs of the damage and
an estimate to repair the
damage.



Once we've established that the
cause of the loss or damage is
covered under your policy, we'll agree
the costs required to complete the
repairs or replacement with you.



- Please take photos of the damage as it helps later on.
- Don't dispose of any damaged items or proceed with repairs without our consent.

*In some cases a portion of the claim payment may be held pending completion of the repairs and provision of supporting documentation.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.

