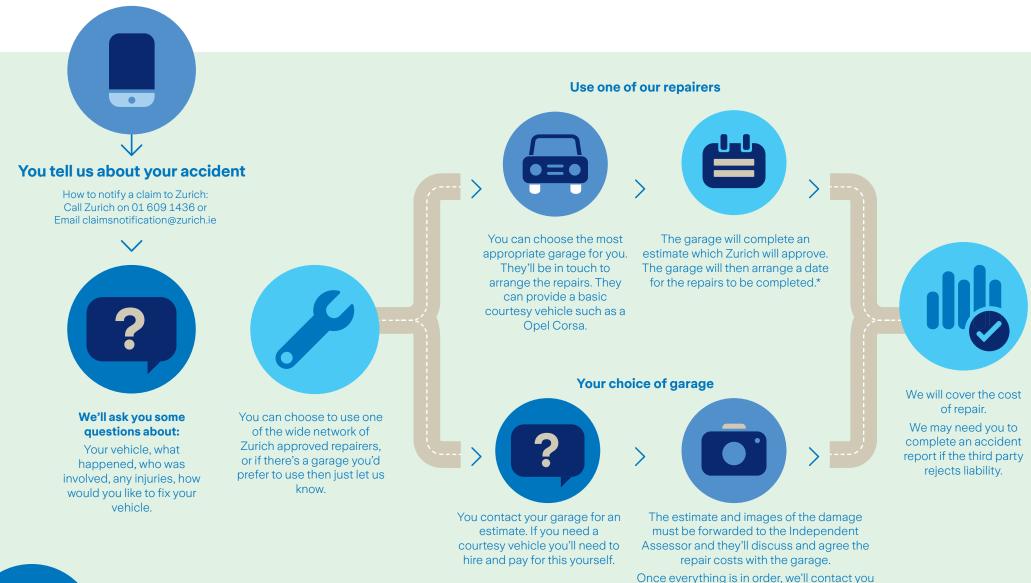
Your claim with Zurich

The accident was my fault







^{*}Subject to the vehicle being repairable. Policy excess will apply where applicable.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.

to give the go ahead for the repairs to be completed and issue the formal offer.