

Had an accident and vehicle is written off



You've had an accident and
your vehicle is written off



You tell us about your accident

How to notify a claim to
Zurich: Call Zurich on
01 609 1436 or Email
claimsnotification@zurich.ie



We'll ask you some questions about:

Your vehicle,
what happened,
where the accident
happened, who was
involved, any injuries.



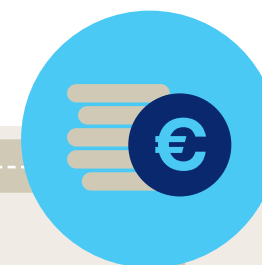
We'll arrange for our
approved Salvage
Agent to collect your
vehicle and move it to
a storage location.



We'll appoint an
Independent Motor
Assessor to inspect
your vehicle and
assess the damage
and ascertain the
market value of your
vehicle.



We'll contact you as
soon as we have
received the report
from the Independent
Motor Assessor and
provide you with an
update and/or
settlement offer.



We'll proceed to settle
your claim once we
have received all of the
required
documentation
from you.



**We'll pay you the agreed
settlement.**
Your claim is complete.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.

Zurich Insurance Europe AG is authorised by the Federal Financial Supervisory Authority (BaFin) in Germany and is regulated by the Central Bank of Ireland for conduct of business rules.